

The paper of the services of the Agency's revenue

By Order dated **30th December 2016** of the Director of Revenue was approved the new Charter of services. The Charter shall enter into force on **1st January 2017**, it is valid throughout the national territory and is reviewed periodically in relation to the results achieved and the Agency's strategic objectives. The Charter of services is structured in two parts:

- 1) **General** which sets out the objectives and the reference values, are the main services offered and given useful information for assistance;
- 2) **Service Cards** that discusses in detail the services provided to citizens.

The Service Charter is available on the website of the Agency, following the path

L'Agenzia/Amministrazione trasparente/Servizi erogati .

Electronic filing fees

With D.M. **December 7th , 2016**, the Ministry of Economy and Finance has defined the types of documents suitable to represent the operations that are the subject of electronic transmission of data of the fees. The provisions of the decree exert their effect from **1st January 2017**. The Ministry has established that the commercial document may be issued either in paper format (must be absolutely guaranteed to the recipient readability, conservation and management over time), both in computer format (by arrangement with the recipient).